

# CERTIFICATE OF REGISTRATION



This is to certify that the management system of  
**SUNVEERA INTEGRATED SERVICES PVT. LTD.**

has been formally assessed by  
**INTERNATIONAL CERTIFICATION & INSPECTION UK LTD.**  
and found to comply with the requirements of

## ISO 10002:2018

**(Quality Management — Customer Satisfaction — Guidelines for  
Complaints Handling in Organizations)**

### Scope of Registration:

Integrated Facility Management Services.

### Registered Site (s):

First Floor, Rzd2/73,kh.no.759/99,758/99, Gali No.05, Mahavir Enclave, New Delhi, South West Delhi, Delhi- 110045, India.

**:: Certificate No :: ICI/1142318/25**

*Date of initial registration:* **30 June 2025**

*First Surveillance Audit on or before:* **30 May 2026**

*Second Surveillance Audit on or before:* **30 May 2027**

*Re-certification Due:* **29 June 2028**

**This Certificate is property of ICI UK Ltd. and remains valid  
subject to satisfactory surveillance audits.**

*Peter Collins*

*Executive. Director*

International Certifications & Inspection UK Limited.  
128 City Road, London, United Kingdom, EC1V 2NX



ACCREDITATION  
BOARD FOR  
CERTIFICATION  
BODIES



*To check validity of the certificate please visit at [www.ici-uk.co](http://www.ici-uk.co)*

This certification of registration is issued by International Certification & Inspection UK Limited accredited with Accreditation Board For Certification bodies ([www.ab-cb.org](http://www.ab-cb.org)). This certificate remains the property of International Certification & Inspection UK Limited and must be returned upon request.